



How To Recover Professional Development Account


To retrieve your Professional Development email:

1. Go to [Professional Development System](#)
2. Click on  (top right hand side of the page)
3. Click on **Forgot My Email?**



I don't remember what email I used, or I don't use the email on file anymore

There are two (2) ways to recover your account:

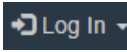
4. Enter: Provide your **Identifier** or **Name** and **Date of Birth**
5. 
6. Select what method to receive your recovery code.
(By email address or by text to phone number)

Identifier	Name & Date of Birth
Either your Social Security Number, Driver's License number or Texas Unique ID that is associated to your account profile	First Name, Last Name and Date of Birth. Format MM/DD/YYYY associated to your account profile

Recover Account

7. Enter Recovery code (The recovery code expires in 1 hour)
8. Enter your new Email
9. Re-enter your new Email
10. Enter your new password
11. Re-enter your new password

Log In

12. Go back to 
13. Enter **Email address**.
14. Enter **Password**

Reminder: To successfully logout, click on "Welcome Name", and Logout.