



## How To Recover Professional Development Account


To retrieve your Professional Development email:

1. Go to [Professional Development System](#)
2. Click on  (top right hand side of the page)
3. Click on **Forgot My Email?**



### **I don't remember what email I used, or I don't use the email on file anymore**

There are two (2) ways to recover your account:

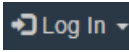
4. Enter: Provide your **Identifier** or **Name** and **Date of Birth**
5. 
6. Select what method to receive your recovery code.  
(By email address or by text to phone number)

<b>Identifier</b>	<b>Name &amp; Date of Birth</b>
Either your Social Security Number, Driver's License number or Texas Unique ID that is associated to your account profile	First Name, Last Name and Date of Birth. Format MM/DD/YYYY associated to your account profile

#### *Recover Account*

7. Enter Recovery code (The recovery code expires in 1 hour)
8. Enter your new Email
9. Re-enter your new Email
10. Enter your new password
11. Re-enter your new password

#### *Log In*

12. Go back to 
13. Enter **Email address**.
14. Enter **Password**

**Reminder:** To successfully logout, click on "Welcome Name", and Logout.